

# CouponXpress™

desktop TITO/coupon printer



## RELIABLE PERFORMANCE

- ITH® (Intelligent Ticket Handling) technology virtually eliminates ticket jams by making ticket available only after it's been fully printed and burst

## FAST PRINTING SPEED

- Prints and presents in 3.8 seconds

## LARGE FILL CAPACITY

- Stores up to 300 tickets

## EXPANDED GRAPHICS MEMORY

- Stores a wide range of clip art objects and thousands of templates

The CouponXpress™ desktop TITO/coupon printer builds on the technology that has made JCM the leading manufacturer of TITO printers – bringing all of the popular GEN2U™ and GEN5™ printer features, functions and flexibility from the game to the cashier's cage, hotel front desk, unattended kiosks and other transaction points.

Compatible with traditional gaming protocols as well as new USB communications, the CouponXpress printer enables fast, convenient TITO transactions, such as ticket purchases, consolidation, or replacement of torn or crumpled tickets. It can also be used to distribute targeted promotional coupons at different venues – such as at the concierge desk, gas station, gift shop, or hotel rooms – to reward, retain or recruit casino patrons.

Housed in an attractive and rugged cabinet, the CouponXpress printer provides the convenience, flexibility and reliable performance needed for effective coupon campaigns.

Fast 3.5 inch per second printing, large ticket storage capacity, and ITH® (Intelligent Ticket Handling) technology combine to maximize the CouponXpress printer's uptime and reliability. Additionally, high-resolution printing and storage for a wide range of clip art objects and thousands of templates facilitates ticket customization and branding.

## GENERAL SPECIFICATIONS

**Dimensions (WxDxH)**  
147.3mm x 372.1mm x 111.2mm

**Weight**  
1.23kg (2.7lbs.)

**Power Requirements**  
110Vac via 24Vdc @ 2.7A external power supply (power supply sold separately)

**Sensors**  
Paper low, paper out, printer drawer open, ticket taken, ticket jam, ticket in chute, black mark

**Printing Speed**  
90mm/second (3.5"/second)

**Print and Present**  
3.8 seconds standard  
3.0 seconds with ICB

**Printing Width**  
62mm (true near-edge printing)

**Storage**  
300 tickets

**Resolution**  
8 dots/mm (203 dpi)

**Firmware**  
Application in memory is reprogrammable (via Flash BIOS)

**Self Test**  
Yes

**Page Mode**  
Full page mode printing (simultaneous 4 orientation printing: 0°, 90°, 180°, 270°), line and box draw printer resident, bitmap graphics, printer resident (stored in Flash) graphics

**Paper Loading**  
Manual

**Paper Feed**  
Auto load

**Media**  
Direct thermal, top coated, fanfolded and perforated

**Paper Specification**  
66mm W x 156mm L  
4.5mil, 1 color

**Bezel Control**  
Lighted, two high current ticket printing bezel control ports

**User Interface**  
4 LED indicators, paper advance button (located on the printer)

**Upgrade Port**  
Allows for printer upgrades via rear or internal USB upgrade port

**Cabinet**  
Lockable; comes standard in a glossy black finish

**Hot Swappable**  
100%

## PRINTING RESOURCES

**Template Capacity**  
4Mb; stores a wide range of clip art objects and thousands of templates

**Graphic Storage**  
4Mb

## CHARACTERISTICS

**Printer Languages**  
TCL printer language (page description language) Subset of ESCP2

**Fonts**  
8 (2.5 cpi, 3.3 cpi, 4.0 cpi, 5.5 cpi, 5.6 cpi, 7.3 cpi, 10.1 cpi, 20.5 cpi)

**Font Scalability**  
May be independently scaled from 1x – 7x in both height and width

**Barcodes**  
PDF-417, Interleaved 2 of 5, Code 39, UPC-A, UPC-E, UPC-E+2, UPC-E+5, Codabar, EAN-13, EAN-8, Code 128, MSI, Data Matrix

**Memory**  
8MB with 512K RAM

## INTERFACE

**Communications**  
Bi-directional RS232C USB 2.0 game interface (full speed of 12Mbps) with separate USB download port, GSA compliant

## ENVIRONMENT

**Operating Temperature**  
0°C to 65°C

**Storage Temperature**  
-20°C to 75°C

**Operating Humidity**  
5 to 85% RH non-condensing

## RELIABILITY

**Maintenance**  
Annual print head cleaning required

**Print Head Life**  
100km min. (656,000 tickets based on standard size TITO tickets)

**Certifications**  
ISO 9001, CE certified, RoHS



## CONFIGURATION OPTIONS

**CMS Promotional Printer**  
Use your CMS system to print promotional coupons



**Cage TITO Printer**  
Print TITO tickets for guests to quickly cash-in large quantities of currency or to re-print damaged tickets



**PromoNet Marketing Tool**  
Verify your PromoNet coupon format before going live with a promotion



**Intelligent Cash Box, Print Station**  
Attach to an ICB docking station to print batch processing ticket for count sort machines

