

# Customer Notification



**Notification No.:** 20240306      Version: 1.0      Page: 1 of 1  
**Release Date:** June 03, 2024      Effective Date: June 03, 2024  
**Notification Status:**     Advisory       Mandatory       Announcement  
**Classification:**       Firmware       Hardware       Policy/Procedure  
**Description:**      **iPRO-RC EUR Firmware Support**  
**Hardware:**      iPRO-RC      Territory:      EUR  
**Interface:**      All      Check Sum:      N/A CRC  
**Firmware Version(s):**      N/A      (seed = 0000):      N/A

## Conditions:

JCM Global is announcing the extension of EUR firmware support for the following product

Model	Firmware Support EUR
iPRO-RC	12/31/2027*

### \*Firmware Discontinuation Policy

JCM Global will support the following firmware development categories until 12/31/2027:

- Addition of newly issued banknotes to existing country firmware
- Removal of old banknotes going out of circulation to existing country firmware
- Improvement of acceptance rate on existing country firmware
- Addition of countermeasures against manipulation, fraud, or counterfeits.
- This extension is only for EUR currency

*Certain restrictions to the firmware discontinuation policy may apply.*

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.