

Technical Bulletin 202506



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Parts are Parts

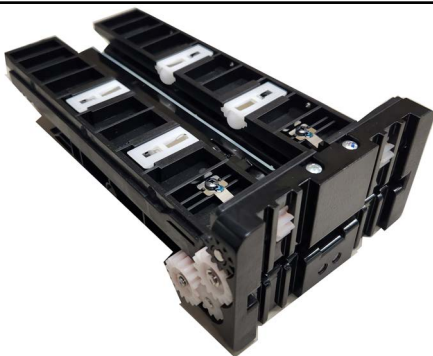


Figure 1 iVIZION® Box Pusher Unit (Stacker)

Part No. 197878

Description: iVIZION® Box Pusher Unit

Usage: Banknotes that have been inserted into the iVIZION Banknote Acceptor Unit and validated are moved into the iVIZION Cash Box (stacked) by the Box Pusher Unit (Figure 1). The Banknotes are pushed into the Cash Box Storage Area. The Pusher Home Sensor is monitored at all times to verify the Banknotes are stacked in the Cash Box.

Note: It is critical that the Pusher Mechanism performs properly. To promote proper performance during Preventive Maintenance:

- Clean the Cash Box Pusher Home Sensor.
- Clean the other Cash Box Sensors.
- Ensure the Pusher Mechanism is working properly. Make sure Banknotes are not getting stuck in the assembly.

Latest JCM Software Listing

UNIT	Country	ID	Version	CRC	Release Date
UBA-10/11-SS	USA	ID-003	V-2.84-52	8510	11/15/22
UBA-10/11-SS	USA	ID-024	V-2.83-25	6DCE	01/15/20
UBA-14/24-SS/SU	USA	ID-003	V-2.84-40	501B	11/15/22
UBA-14/24-SS/SU	USA	ID-0G8	V-2.84-82	584A	11/15/22
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	95B2	01/15/20
UBA-14/24-SS/SU	USA	ID-028	V-2.84-25	7799	11/15/22
iVIZION-100 SS/SU	USA	ID-003	V-2.92-45	FF53	09/13/23
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	39B4	08/03/18
iVIZION-100 SS/SU	USA	ID-024	V-2.89-15	58A1	09/16/21
iVIZION-100 SS/SU	USA	ID-028	V-2.92-33	C2C5	09/13/23
iVIZION-100 SS/SU	USA	ID-0G8	V-2.92-43	940D	09/13/23
iVIZION-101 SH	USA	ID-003	V-2.92-45	36C9	08/09/23
UBA-10/11-SS	CAN	ID-003	V-2.83-52	B001	07/27/22
UBA-10/11-SS	CAN	ID-024	V-2.82-25	D9AD	09/11/18
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	5E8C	09/11/18
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	E2BE	09/11/18
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	E01A	09/11/18
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.83-81	10A2	08/03/22
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	68F1	03/04/20
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	D926	03/04/20
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	F0A6	03/04/20
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.85-41	B874	10/26/20

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. **It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions.** Contact the Game or Kiosk Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM Global recommends using the latest version for maximum acceptance, security, and performance.

JCM eLearning Offerings

JCM offers the following Training Options to help keep your JCM Products performing within factory specifications:

Online Training

For those who prefer self-study, Online Training is available 24/7. Training can be completed as your schedule permits. A Certificate of Completion is provided upon course completion.

Virtual Training

Instructor-led events for all JCM products are also available. Full interaction between attendees and the Instructor meets the needs of your team. Contact JCM Training at training@jcmglobal.com for more information.

Evolve Your Cash Management

JCM's ICB® Intelligent Cash Box system streamlines and simplifies cash box collection, saving you time and labor. With digital and automatic asset tracking, ICB reduces human error on the slot floor and in the count room. ICB also empowers casino operators with better, smarter, faster data through custom web reporting and dashboards. Data on bill acceptance rates, duplicate assets, errors, etc. from ICB lead to informed and proactive decisions improving the cash handling process.





FREE JCM TRAINING AVAILABLE 24/7

Technicians need training, but is time or class availability a problem? JCM Online Training offers classes to meet your schedule and your needs. JCM Online Training Programs feature the same content as JCM On-site Training with the added convenience of flexible scheduling. Contact training@jcmglobal.com for more information or to register for classes.

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Technical Tip

Question: What Online Training does JCM® offer?

Answer: JCM offers the following Courses Online:

- iVIZION® Series Banknote Acceptor
- UBA® Series Universal Bill Acceptor
- UBA™ Pro Series Banknote Acceptor
- JCM Systems (ICB® Intelligent Cash Box)
- GEN5® Series Thermal Printer
- BlueWaveDX™ Tool
- DBV®-400 Banknote Validator

JCM Online Training Courses are self-paced, and can be completed as your schedule permits. Courses cover all aspects of the products, and include Preventive Maintenance, Firmware Download and Calibration.

Upon completion of an Online Training Course and successfully passing the end-of-course Online Quiz, a Certificate of Completion will be available for downloading.

To request a login for JCM Online Training, email your first and last name, work email address and name of the Casino or Company you work for to training@jcmglobal.com.

For Virtual Instructor-led Training, contact JCM Training at training@jcmglobal.com.

Visit JCM Online Training at <https://training.jcmglobal.com> for more information on JCM Training Courses.

For information about other JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 JCM Online Training

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500-S Operations Manual	2	TBV-101-ASH	A
DBV-400 Operations Manual	1	UBA-10/11/14/24/25	4
BlueWaveDX Operations Guide	2	UBA Pro-RC	A
ICB 3.0 Web Reports Ops Manual	4	UBA Pro RT/RQ	1
iVIZION	7	UBA Pro Operations Manual	3
JCM Tool Suite	5	VEGA-RC	3
TBV	4	GEN5 Operations Manual	3

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>

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After Hours Americas Support		
JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation.		

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