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Parts are Parts

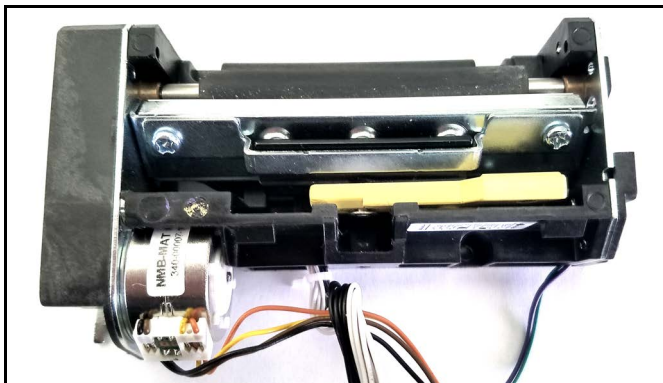


Figure 1 GEN5® Print Mechanism Assy (P/N 400-00023-100)

Part No. 400-00023-100

Description: Assy, Print Mechanism GEN5®

Usage: The GEN5 Print Mechanism Assembly (Figure 1) is used on the GEN5 Printer, and provides quick and easy replacement of the Print Mechanism and associated components. The GEN5 Print Mechanism Assembly components include the Print Head, Print Head Motor, Platen Roller, TOF (Top of Form) Sensor and harnesses. Cleaning of the GEN5 Print Mechanism Assembly Print Head is part of a comprehensive maintenance program designed to improve ticket print quality, printer performance and customer satisfaction.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.83-52	3CDD	D358
UBA-10/11-SS	USA	ID-024	V-2.83-25	F54F	6DCE
UBA-14/24-SS/SU	USA	ID-003	V-2.83-40	B026	1455
UBA-14/24-SS/SU	USA	ID-0G8	V-2.83-80	91A8	89B6
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	647C	95B2
UBA-14/24-SS/SU	USA	ID-028	V-2.83-25	34A9	87B4
iVIZION-100 SS/SU	USA	ID-003	V-2.89-44	030D	4532
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	7DEB	39B4
iVIZION-100 SS/SU	USA	ID-024	V-2.89-15	FA5B	58A1
iVIZION-100 SS/SU	USA	ID-028	V-2.89-33	79A2	9FE7
iVIZION-100 SS/SU	USA	ID-0G8	V-2.89-42	EDD1	0779
UBA-10/11-SS	CAN	ID-003	V-2.82-52	B445	56DD
UBA-10/11-SS	CAN	ID-024	V-2.82-25	8FC3	D9AD
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	CEF6	5E8C
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	C66F	E2BE
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	FD47	E01A
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.82-74	F0D0	9716
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	29AD	68F1
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	F99C	D926
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	6214	F0A6
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.85-41	7FE8	B874

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM eLearning Offerings

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Technical Bulletin 202203 March 2022

Technical Tip

Question: What are the benefits of the ICB® Intelligent Cash Box System?

Answer: The ICB Intelligent Cash Box System provides process improvement of the Drop function, Count Room procedures, Slot Performance management and Revenue Reconciliation, as described below:

The Drop function is improved with the ICB WebReports Drop Management Calendar and Predictive Drop Reporting. Less time is spent on the Casino floor by eliminating extra steps. Once the “Hot” Cash Box is removed from the EGM and the “Cold” Cash Box is inserted in its place, the ICB-enabled Banknote Validator assigns asset tracking information to the installed “Cold” Cash Box automatically.

The JCM Multi-Download Module Application simplifies the Count Room process by retrieving total cash and tickets accepted and Validator performance data from the Cash Box. Data retrieved in the Count Room is immediately available to the WebReports Application, providing designated Reports with the information needed to reconcile the Cash Collected and provide performance data for each Validator on the venue floor. Reports can be individually customized to provide details required by the User.



Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500-S Operations Manual	1	TBV	4
DBV-400 Operations Manual	1	TBV-101-ASH	A
DT-200 BlueWave 2	7	UBA-10/11/14/24/25	4
EBA-40	3	UBA-RC	4
ICB 3.0 Web Reports Ops Manual	3	UBA Pro RT/RQ	1
iPRO	3	VEGA	6
iPRO-RC	4	VEGA-RC	3
iVIZION	7	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5 Operations Manual	2
PromoNet Marketing Studio	6	BlueWaveDX Tool (DT-300)	1
PromoNet Online Monitor	1		

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>

For information about other JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

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After Hours Americas Support		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. 		

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