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Parts are Parts

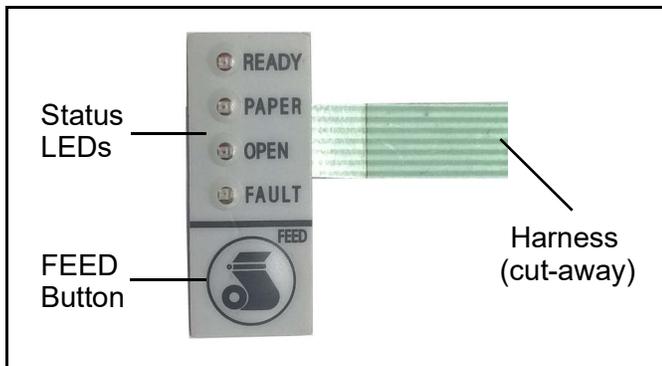


Figure 1 Membrane, Keypad for GEN5® Printer (P/N #500-00005-100)

Part No. 500-00005-100

Description: Membrane, Keypad for GEN5 Printer

Usage: Featured on the JCM Global® GEN5® Printer, the Membrane Keypad (Figure 1) contains the Status LEDs and Feed Button. The Status LEDs provide a visual indication of various conditions of the GEN5 Printer, including:

- READY (GREEN LED) - Normal operation
- PAPER (YELLOW LED) - Out of Tickets (Paper)
- OPEN (ORANGE LED) - Printer Lid Open
- FAULT (RED LED) - Other Printer Conditions
- PAPER/FAULT (YELLOW / RED LEDs) - No Firmware Loaded

The FEED Button is used to feed a Ticket through the GEN5 Printer, and to print Configuration Tickets.

To feed a Ticket through the GEN5 Printer, press and hold the FEED Button for approximately (3) seconds.

To print a Configuration Ticket, press the FEED Button twice.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.83-52	3CDD	D358
UBA-10/11-SS	USA	ID-024	V-2.83-25	F54F	6DCE
UBA-14/24-SS/SU	USA	ID-003	V-2.83-40	B026	1455
UBA-14/24-SS/SU	USA	ID-0G8	V-2.83-80	91A8	89B6
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	647C	05B2
UBA-14/24-SS/SU	USA	ID-028	V-2.83-25	34A9	87B4
iVIZION-100 SS/SU	USA	ID-003	V-2.84-44	94D4	0789
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	7DEB	39B4
iVIZION-100 SS/SU	USA	ID-024	V-2.84-15	C0FC	652D
iVIZION-100 SS/SU	USA	ID-028	V-2.86-31	5EB6	C1BA
iVIZION-100 SS/SU	USA	ID-0G8	V-2.84-39	E589	DA07
UBA-10/11-SS	CAN	ID-003	V-2.82-52	B445	56DD
UBA-10/11-SS	CAN	ID-024	V-2.82-25	8FC3	D9AD
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	CEF6	5E8C
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	C66F	E2BE
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	FD47	E01A
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.82-74	F0D0	9716
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	29AD	68F1
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	F99C	D926
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	6214	F0A6
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.85-41	7FE8	B874

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM eLearning Offerings

JCM offers the following Training Options to help keep your JCM Products performing within factory specifications:

Online Training

For those who prefer self-study, Online Training is available 24/7. Training can be completed as your schedule permits. A Certificate of Completion is provided upon course completion.

Virtual Training

Instructor-led events for all JCM products are also available. Full interaction between attendees and the Instructor meets the needs of your team. Contact JCM Training at training.jcmglobal.com for more information.

Create Immersive Environments with JCM Global® Digital Signage Solutions

JCM Global Digital Signage Solutions allow operators to communicate with their guests in more meaningful and entertaining ways. With unsurpassed color uniformity and dazzling pixel-to-pixel resolution, JCM's digital signage technology offers guests a unique experience in sports books, hotel lobbies, casino floors, and more. The Digital Signage Solutions product line includes flat, curved, cube, and transparent displays that showcase engaging and impactful video content. From large scale LED video walls to intricate architectural signage, JCM delivers breathtaking installations that are only limited by the imagination.





FREE JCM TRAINING AVAILABLE 24/7

Technicians need training, but is time or class availability a problem? JCM Online Training offers classes to meet your schedule and your needs. JCM Online Training Programs feature the same content as JCM On-site Training with the added convenience of flexible scheduling. Visit training.jcmglobal.com for more information or to register for classes.

Technical Bulletin 202109 September 2021

Make the JCM Global Connection G2E Booth #4039 October 4-7, 2021 Venetian Expo, Las Vegas

With more than 65 years of gaming product innovation, JCM Global® (JCM) will wow the Gaming industry once again at G2E 2021 October 4-7 in Las Vegas, Nevada.

Enhancing the Guest Experience

The JCM Booth will feature a broad range of Digital Signage Solutions, including DSS FLOOR™ and CUBE™ in stacked and hanging configurations, in addition to the DSS FLEX™.

JCM's System Solutions will include the groundbreaking FUZION® System and associated technologies, which offer players more choices and operators greater abilities to reach guests. JCM will also showcase the ICB® Intelligent Cashbox System and PromoNet® System.

JCM's Printing Solutions, including the GEN5® Thermal Printer and CouponXpress™ Desktop TITO/Coupon Printer, empower operators to reward players more efficiently.

JCM's partnership with CountR™ and their secure TITA™ system brings high-speed cash processing TITO transactions and debit/POS transactions to live table games, giving players more options to play their favorite table games.

Boosting Security

At G2E, JCM will display standard-setting bill validation technology, centering around the award-winning iVIZION® Bill Validator.

Increasing Efficiencies

JCM's latest partnership with Cash Processing Solutions (CPS) dramatically increases efficiencies in the Count Room, with flexible and modular Count-Sort Solutions, including the 7000i™, X Range™, V Series™ and ECM™ enterprise-wide Cash Management software.



Visit JCM Global at G2E - Booth #4039 Venetian Expo

JCM's new ICB ASAP® Count Room Solution features a network of four industrial-grade robots and industry-standard automation that streamlines Count Room operations.

For additional information on JCM Products, visit the JCM Global website at <https://www.jcmglobal.com> or contact your local JCM Sales Representative at (800) 683-7248.

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500 Operations Manual	1	TBV	4
DBV-400 Operations Manual	1	TBV-101-ASH	A
DT-200 BlueWave 2	7	UBA-10/11/14/24/25	3b
EBA-40	2	UBA-RC	3
ICB 3.0 Web Reports Ops Manual	3	UBA Pro RT/RQ	A
iPRO	2	VEGA	5
iPRO-RC	3	VEGA-RC	3
iVIZION	7	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5 Operations Manual	2
PromoNet Marketing Studio	5	BlueWaveDX Tool (DT-300)	1
PromoNet Online Monitor	A		

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>

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<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. 		

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