

# PRINTER COUPONXPRESS™

CouponXpress™  
desktop TITO/coupon printer



## RELIABLE PERFORMANCE

- ◆ ITH® (Intelligent Ticket Handling) technology virtually eliminates ticket jams by making ticket available only after it's been fully printed and burst

## FAST PRINTING SPEED

- ◆ Prints and presents in 3.8 seconds

## LARGE FILL CAPACITY

- ◆ Stores up to 300 tickets

## EXPANDED GRAPHICS MEMORY

- ◆ Stores a wide range of clip art objects and thousands of templates

**THE COUPONXPRESS™ DESKTOP TITO/COUPON PRINTER BUILDS ON THE TECHNOLOGY THAT HAS MADE JCM THE LEADING MANUFACTURER OF TITO PRINTERS** – bringing all of the popular GEN2U™ and GEN5™ printer features, functions and flexibility from the game to the cashier's cage, hotel front desk, unattended kiosks and other transaction points.

Compatible with traditional gaming protocols as well as new USB communications, the CouponXpress printer enables fast, convenient TITO transactions, such as ticket purchases, consolidation, or replacement of torn or crumpled tickets. It can also be used to distribute targeted promotional coupons at different venues – such as at the concierge desk, gas station, gift shop, or hotel rooms – to reward, retain or recruit casino patrons. Housed in an attractive and rugged cabinet, the CouponXpress printer provides the convenience, flexibility and reliable performance needed for effective coupon campaigns.

Fast 3.5 inch per second printing, large ticket storage capacity, and ITH® (Intelligent Ticket Handling) technology combine to maximize the CouponXpress printer's uptime and reliability. Additionally, high-resolution printing and storage for a wide range of clip art objects and thousands of templates facilitates ticket customization and branding.



Watch our  
**Product Demo**

# GENERAL SPECIFICATION

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### Dimensions (WxDxH)

147.3mm x 372.1mm x 111.2mm

### Weight

1.23kg (2.7lbs.)

### Power Requirements

110Vac via 24Vdc @ 2.7A external power supply (power supply sold separately)

### Sensors

Paper low, paper out, printer drawer open, ticket taken, ticket jam, ticket in chute, black mark

### Printing Speed

90mm/second (3.5"/second)

### Print and Present

3.8 seconds standard

3.0 seconds with ICB

### Printing Width

62mm (true near-edge printing)

### Storage

300 tickets

### Resolution

8 dots/mm (203 dpi)

### Firmware

Application in memory is reprogrammable (via Flash BIOS)

### Self Test

Yes

### Page Mode

Full page mode printing (simultaneous 4 orientation printing: 0°, 90°, 180°, 270°), line and box draw printer resident, bitmap graphics, printer resident (stored in Flash) graphics

### Paper Loading

Manual

### Paper Feed

Auto load

### Media

Direct thermal, top coated, fanfolded and perforated

### Paper Specification

66mm W x 156mm L

4.5mil, 1 color

### Bezel Control

Lighted, two high current ticket printing bezel control ports

### User Interface

4 LED indicators, paper advance button (located on the printer)

### Upgrade Port

Allows for printer upgrades via rear or internal USB upgrade port

### Cabinet

Lockable; comes standard in a glossy black finish

### Hot Swappable

100%

## PRINTING RESOURCES

### Template Capacity

4Mb; stores a wide range of clip art objects and thousands of templates

### Graphic Storage

4Mb

## CHARACTERISTICS

### Printer Languages

TCL printer language (page description language) Subset of ESCP2

### Fonts

8 (2.5 cpi, 3.3 cpi, 4.0 cpi, 5.5 cpi, 5.6 cpi, 7.3 cpi, 10.1 cpi, 20.5 cpi)

### Font Scalability

May be independently scaled from 1x - 7x in both height and width

### Barcodes

PDF-417, Interleaved 2 of 5, Code 39, UPC-A, UPC-E, UPC-E+2, UPC-E+5, Codabar, EAN-13, EAN-8, Code 128, MSI, Data Matrix

### Memory

8MB with 512K RAM

## INTERFACE

### Communications

Bi-directional RS232C USB 2.0 game interface (full speed of 12Mbps) with separate USB download port, GSA compliant

## ENVIRONMENT

### Operating Temperature

0°C to 65°C

### Storage Temperature

-20°C to 75°C

### Operating Humidity

5 to 85% RH non-condensing

## RELIABILITY

### Maintenance

Annual print head cleaning required

### Print Head Life

100km min. (656,000 tickets based on standard size TITO tickets)

### Certifications

ISO 9001, CE certified, RoHS



## CONFIGURATION OPTIONS

**CMS Promotional Printer**  
Use your CMS system to print promotional coupons



### Cage TITO Printer

Print TITO tickets for guests to quickly cash-in large quantities of currency or to re-print damaged tickets



### PromoNet Marketing Tool

Verify your PromoNet coupon format before going live with a promotion



### Intelligent Cash Box, Print Station

Attach to an ICB docking station to print batch processing ticket for count sort machines



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