

# Customer Notification



**Notification No.:** 20251230\_b

**Version:** 1.0

**Page:** 1 of 1

**Release Date:** December 30, 2025

**Effective Date:** December 30, 2025

**Notification Status:** ☐ Advisory ☐ Mandatory ☒ Announcement

**Classification:** ☒ Firmware ☒ Hardware ☐ Policy/Procedure

**Description:** iVIZION® 1 Series Banknote Validator Product Discontinuation Notice

**Hardware:** iVIZION® 100 SS/SU & iVIZION® 101 SH  
Series Banknote Validators (All Models)

**Territory:** All

**Interface:** N/A

**Check Sum:** N/A

**Firmware Version(s):** N/A

**CRC (seed = 0000):** N/A

## Conditions:

JCM Global® announces the discontinuation of the following iVIZION®-1 Series Banknote Validator product lines:

Model	Last Purchase Order Accepted*	Software Support Discontinuation**	Service and Parts Discontinuation***
iVIZION-100 SS/SU	June 30, 2026	December 31, 2030	December 31, 2030
iVIZION-101 SH	June 30, 2026	December 31, 2030	December 31, 2030

### Last Purchase Order Accepted

\*Purchase Order acceptance is subject to product availability.

### Software Discontinuation Policy

\*\*JCM Global will support the following Software Development categories until December 31, 2030:

- Addition of newly-issued Banknotes to existing country firmware;
- Removal of old Banknotes going out of circulation from existing country firmware;
- Improvement of acceptance rate on existing country firmware;
- Addition of countermeasures against manipulation, fraud or counterfeits.

*Certain restrictions to the Software Discontinuation Policy may apply.*

### Service Parts Support

\*\*\*Service Parts are subject to availability.

## Note:

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.

**JCM American Corporation** • 925 Pilot Road • Las Vegas, Nevada 89119  
Phone 800-683-7248 or 702-651-0000 • Fax: 702-644-5512  
Email: [sales@jcmglobal.com](mailto:sales@jcmglobal.com)

**JAPAN CASH MACHINE CO., LTD. (HQ)** • Parks South Square,  
2-11-18, Nambanaka, Naniwa-ku, Osaka, 556-0011 JAPAN  
Phone +81-6-6643-8400 • Fax: +81-6-4393-8180  
Email: [Shohin@jcm-hq.co.jp](mailto:Shohin@jcm-hq.co.jp)

**JCM EMEA** • Mündelheimer Weg 60 D-40472 • Düsseldorf, Germany  
Tel +49-211-530-645-60 • Fax: +49-211-530-645-65  
Email: [support@jcmglobal.eu](mailto:support@jcmglobal.eu)

**Asia and Oceania** • JCM American  
Unit 21, 8 Avenue of the Americas Newington, NSW 2127 Australia  
Tel +61-2-9648-0811 • Fax: +61-2-9647-1438  
Email: [Sales-AsiaPac@jcmglobal.com](mailto:Sales-AsiaPac@jcmglobal.com)