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## Parts are Parts

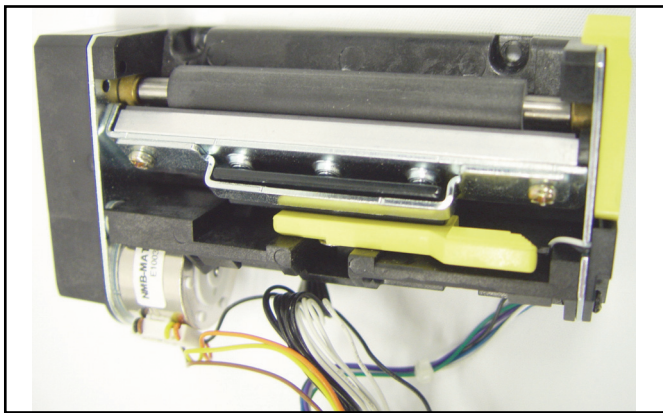


Figure 1 GEN2U Print Head Assembly (P/N 400-00007-100)

**Part No.** 400-00007-100

**Description:** GEN2U Print Head Assembly

**Usage:** The Print Head Assembly (**Figure 1**) is used on the GEN2U and GEN2 Printers, and provides quick and easy replacement of the Print Head and associated components. The Print Head Assembly components include the Print Head, Print Head Motor, Platen Roller, TOF Sensor and harnesses. Replacement of the GEN2U Print Head Assembly is part of a comprehensive maintenance program designed to improve ticket print quality, printer performance and customer satisfaction.

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.82-52	4BDC	6359
UBA-10/11-SS	USA	ID-024	V-2.82-25	3BF2	6D5B
UBA-14/24-SS/SU	USA	ID-003	V-2.82-40	0E53	2F46
UBA-14/24-SS/SU	USA	ID-0G8	V-2.82-76	7143	9783
UBA-14/24-SS/SU	USA	ID-024	V-2.82-37	FED2	F6EB
UBA-14/24-SS/SU	USA	ID-028	V-2.82-25	190A	0653
iVIZION-100 SS/SU	USA	ID-003	V-2.84-44	94D4	0789
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	7DEB	39B4
iVIZION-100 SS/SU	USA	ID-024	V-2.84-15	C0FC	652D
iVIZION-100 SS/SU	USA	ID-028	V-2.86-30	5C1E	31CB
iVIZION-100 SS/SU	USA	ID-0G8	V-2.84-39	E589	DA07
UBA-10/11-SS	CAN	ID-003	V-2.82-52	B445	56DD
UBA-10/11-SS	CAN	ID-024	V-2.82-25	8FC3	D9AD
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	CEF6	5E8C
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	C66F	E2BE
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	FD47	E01A
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.82-74	F0D0	9716
iVIZION-100 SS/SU	CAN	ID-003	V-2.82-44	5B45	208A
iVIZION-100 SS/SU	CAN	ID-024	V-2.82-15	C6B6	8D4D
iVIZION-100 SS/SU	CAN	ID-028	V-2.82-30	C8BB	0AAA
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.82-38	5784	92A2

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. **It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions.** Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

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JCM offers the following services to help keep your JCM Products performing within factory specifications:

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- **Custom Training Classes**
- **ICB Data Analysis**
- **Unit Exchange Programs**
- **Validator Performance Analysis**

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### Technical Tips

**Question:** What are the benefits of the ICB® Intelligent Cash Box System?

**Answer:** The ICB Intelligent Cash Box System provides process improvement of the Drop function, Count Room procedures, Slot Performance management and Revenue Reconciliation, as described below:

The Drop function is improved with the ICB WebReports Drop Management Calendar and Predictive Drop Reporting. Less time is spent on the Casino floor by eliminating extra steps. Once the “Hot” Cash Box is removed from the EGM and the “Cold” Cash Box is inserted in its place, the ICB-enabled Banknote Validator assigns asset tracking information to the installed “Cold” Cash Box automatically.

The JCM Multi-Download Module Application simplifies the Count Room process by retrieving data, revenue and Validator performance data from the Cash Box. Data retrieved in the Count Room is immediately available to the WebReports Application, providing designated Reports with the information needed to reconcile the Cash Revenue and provide performance data for each Validator on the venue floor. Reports can be individually customized to provide details required by the User.

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### Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	7
DBV-500 Operations Manual	1	Taiko (PUB-7/11)	6
DBV-400 Operations Manual	1	TBV	3
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	2	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	3
ICB 3.0 Web Reports Ops Manual	3	VEGA	4
iPRO	2	VEGA-RC	3
iPRO-RC	3	FL Operator & Technician's Manual	3
RC-10 Service Manual	1	GEN5 Operations Manual	2
JCM Tool Suite	4	BlueWaveDX Tool (DT-300)	1

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