Customer Notification

Notification No.: 20261030 **Version:** 1.0 **Page:** 1 of 1

Release Date: October 30, 2026 **Effective Date:** October 30, 2026

Notification Status: ☐ Advisory ☐ Mandatory ☒ Announcement

Classification: ☒ Firmware ☒ Hardware ☐ Policy/Procedure

Description: **TBV Transaction Based Validator Product Discontinuation Notice**

Hardware: **TBV Series Transaction Based Validator (all models)**

Territory: **All**

Interface: **All**

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Global announces the discontinuation of the following TBV Series Transaction Based Validators:

Resolution:

Model	Last Purchase Order Accepted*	Software Support Discontinuation**	Service and Parts Discontinuation***
TBV Series	06/30/2027	12/31/2030	12/31/2030

Last Purchase Order Accepted
*Purchase Orders are subject to availability.

Software Support Discontinuation Policy
**JCM Global will support the following Software Development categories until 12/31/2030:

- Addition of newly-issued Banknotes to existing country firmware;
- Removal of old Banknotes going out of circulation from existing country firmware;
- Improvement of acceptance rate on existing country firmware;
- Addition of countermeasures against manipulation, fraud or counterfeits.

Certain restrictions to the Software Support Discontinuation Policy may apply.

Service and Parts Discontinuation Policy
***Service Parts are subject to availability.

Notes:

For more information about product upgrade availability and the latest JCM product innovations, contact your local JCM Sales Representative.

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service.

JCM Global® Corporation • 925 Pilot Road • Las Vegas, Nevada 89119
Phone 800-683-7248 or 702-651-0000 • Fax: 702-644-5512
Email: sales@jcmglobal.com

JAPAN CASH MACHINE CO., LTD. (HQ)
Parks South Square, 2-11-18, Nambanaka, Naniwa-ku, Osaka, 556-0011 JAPAN
Phone +81-6-6643-8400 • Fax: +81-6-4393-8180
Email: Shohin@jcm-hq.co.jp

JCM EMEA • Mündelheimer Weg 60 D-40472 • Düsseldorf, Germany
Tel +49-211-530-645-60 • Fax: +49-211-530-645-85
Email: support@jcmglobal.eu

Asia and Oceania • JCM American
Unit 21, 8 Avenue of the Americas Newington, NSW 2127 Australia
Tel +61-2-9648-0811 • Fax: +61-2-9647-1438
Email: Sales-AsiaPac@jcmglobal.com