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## Parts are Parts

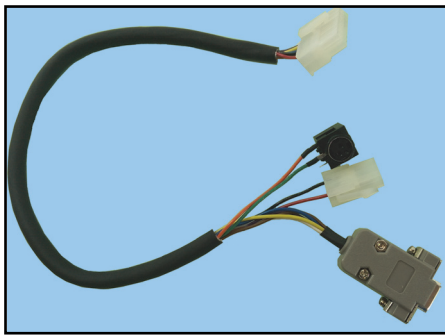


Figure 1 JCM GEN Printer Evaluation Harness (P/N 150-00013-100)

**Part No.** 150-00013-100

**Description:** JCM GEN Printer Evaluation Harness

**Usage:** The JCM GEN Printer Evaluation Harness (Figure 1) is a Universal Harness used to connect a 24-Volt Power Supply (P/N 350-00258-100) to a GEN2™, GEN2U™ or GEN5® Printer that uses a standard 14-pin Printer Connector output on the Printer's Coil Cable. The JCM GEN Printer Evaluation Harness provides power and connection for testing of the Printer.

The Evaluation Harness' DB9 Serial Connector allows the Printer to be connected to a PC's Serial Port. This connection enables status and functional testing of the Printer using the JCM Printer Basic Driver Test Application. The Application download is available on the JCM Global Exchange® site at <https://exchange.jcmglobal.com>.

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.83-52	3CDD	D358
UBA-10/11-SS	USA	ID-024	V-2.83-25	F54F	6DCE
UBA-14/24-SS/SU	USA	ID-003	V-2.83-40	B026	1455
UBA-14/24-SS/SU	USA	ID-0G8	V-2.83-76	3954	9DE3
UBA-14/24-SS/SU	USA	ID-024	V-2.83-37	647C	05B2
UBA-14/24-SS/SU	USA	ID-028	V-2.83-25	34A9	87B4
iVIZION-100 SS/SU	USA	ID-003	V-2.84-44	94D4	0789
iVIZION-100 SS/SU	USA	ID-008	V-2.83-22	7DEB	39B4
iVIZION-100 SS/SU	USA	ID-024	V-2.84-15	C0FC	652D
iVIZION-100 SS/SU	USA	ID-028	V-2.86-31	5EB6	C1BA
iVIZION-100 SS/SU	USA	ID-0G8	V-2.84-39	E589	DA07
UBA-10/11-SS	CAN	ID-003	V-2.82-52	B445	56DD
UBA-10/11-SS	CAN	ID-024	V-2.82-25	8FC3	D9AD
UBA-14/24-SS/SU	CAN	ID-003	V-2.82-40	CEF6	5E8C
UBA-14/24-SS/SU	CAN	ID-024	V-2.82-37	C66F	E2BE
UBA-14/24-SS/SU	CAN	ID-028	V-2.82-25	FD47	E01A
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.82-74	F0D0	9716
iVIZION-100 SS/SU	CAN	ID-003	V-2.84-44	29AD	68F1
iVIZION-100 SS/SU	CAN	ID-024	V-2.84-15	F99C	D926
iVIZION-100 SS/SU	CAN	ID-028	V-2.84-31	6214	F0A6
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.84-41	B4C9	81DE

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

## JCM eLearning Offerings

JCM offers the following Training Options to help keep your JCM Products performing within factory specifications:

### Online Training

For those who prefer self-study, Online Training is available 24/7. Training can be completed as your schedule permits. A Certificate of Completion is provided upon course completion.

### Virtual Training

Instructor-led events for all JCM products are also available. Full interaction between attendees and the Instructor meets the needs of your team. Contact JCM Training at [training.jcmglobal.com](http://training.jcmglobal.com) for more information.

## Create Immersive Environments with JCM Global® Digital Signage Solutions

JCM Global Digital Signage Solutions allow operators to communicate with their guests in more meaningful and entertaining ways. With unsurpassed color uniformity and dazzling pixel-to-pixel resolution, JCM's digital signage technology offers guests a unique experience in sports books, hotel lobbies, casino floors, and more. The Digital Signage Solutions product line includes flat, curved, cube, and transparent displays that showcase engaging and impactful video content. From large scale LED video walls to intricate architectural signage, JCM delivers breathtaking installations that are only limited by the imagination.





# FREE JCM TRAINING AVAILABLE 24/7

Technicians need training, but is time or class availability a problem? JCM Online Training offers classes to meet your schedule and your needs. JCM Online Training Programs feature the same content as JCM On-site Training with the added convenience of flexible scheduling. Visit [training.jcmglobal.com](http://training.jcmglobal.com) for more information or to register for classes.

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## Technical Tip

**Question:** Is an update for the JCM Global eLearning site available?

**Answer:** JCM has implemented a new LMS (Learning Management System) to better integrate with the JCM Global website, and because Flash Player support has been discontinued in the Windows Operating System. All JCM Courses have been moved to the new site, and do not require Flash Player for viewing.

From the LMS Login Screen (**Figure 2**), click on My Courses (**Figure 2 a**) to easily track course progress and completion, and downloadable certificates issued for completed courses. To access the JCM Global eLearning site and Login:

1. Email [training@jcmglobal.com](mailto:training@jcmglobal.com) to obtain a new Login password.
2. Click on <https://training.jcmglobal.com>.
3. Click the Login button (**Figure 2 b**).
4. Enter Username or Email Address.
5. Enter Password (If you've forgotten it, click on Lost Your Password?).
6. Click the Log In button.

**Note:** For Registered Users with a Login password for the older LMS site, a new Login password is required to access the updated LMS site. To obtain a new Login password, email JCM Training at [training@jcmglobal.com](mailto:training@jcmglobal.com).

For additional information on JCM Products, visit the JCM Global website at [www.jcmglobal.com](http://www.jcmglobal.com), or contact your local JCM Sales Representative at (800) 683-7248.



Figure 2 JCM Global eLEARNING Site Login Screen (cutaway)

## Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-500 Operations Manual	2	TBV	4
DBV-400 Operations Manual	1	TBV-101-ASH	A
DT-200 BlueWave 2	7	UBA-10/11/14/24/25	3b
EBA-40	2	UBA-RC	4
ICB 3.0 Web Reports Ops Manual	3	UBA Pro RT/RQ	A
iPRO	2	VEGA	5
iPRO-RC	4	VEGA-RC	3
iVIZION	7	FL Operator & Technician's Manual	3
JCM Tool Suite	4	GEN5 Operations Manual	2
PromoNet Marketing Studio	5	BlueWaveDX Tool (DT-300)	1
PromoNet Online Monitor	A		

To access JCM Product Manuals, visit: <https://exchange.jcmglobal.com>

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<b>After Hours Americas Support</b>		
JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation.		

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